

Case Study: NightOwl Discovery

CloudNine Explore™ and CloudNine LAW™

HIGHLIGHTS:

Legal Service Provider Reduces Document Review Corpus By 85%.

CUSTOMER PROFILE

NightOwl Discovery is a legal service provider focused on helping corporations reach their discovery management goals.

BUSINESS SITUATION

NightOwl required a document culling and filtering solution capable of processing vast amounts of data to support their corporate and law firm clients.

SOLUTION

After conducting a proof of concept, the NightOwl team selected CloudNine Explore to reduce the footprint on high-performing servers and enable faster return of completed data sets to the client. The company relied on internal servers to scale the software quickly and completed implementation including training, within the first month. Having already proven efficiency, the final install into the production environment was complete within the first week.

BENEFITS

By loading vast amounts of data into CloudNine Explore, only relevant information is pushed to CloudNine LAW which reduced the footprint on NightOwl's high-performing servers. The output of only relevant directories into the NightOwl review platform, enabled them to provide insight back to their clients quicker than before while giving greater control over escalating costs.

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In a case with 90 million records, we've reduced our document review corpus by 85% using CloudNine Explore's document culling workflows.

Being able to leave behind duplicative or unneeded data in single-source copy, without making secondary expanded copies, helped streamline storage requirements.

The transparency of CloudNine LAW continues to offer high-level, quality validation which facilitates the discovery process.

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*Discovery Services Director
Dean Anderson,*



Every day our software helps our 1,000+ clients answer their most pressing data discovery questions.

About CloudNine

Our clients benefit from a combination of innovative CloudNine software and a community of hundreds of service providers and experts. Established in 2002, CloudNine has offices in Houston, Raleigh and Dayton with remote employees throughout the USA.

CloudNine Differentiators

FLEXIBILITY	ADAPTABILITY	COMMUNITY	TECHNOLOGY
On-premise, mobile, cloud or hybrid deployment.	End-to-end or complementary applications.	Hundreds of experts around the world ready to help.	Easy to deploy, manage and use.

CloudNine Product Overview



Ingest and process more than 2,000 file types quickly while providing maximum flexibility in production and in export to review.



Import, review and produce eDiscovery documents in-house with simultaneous operations, flexible deployment and custom reports.



Investigate issues, assess risk, confirm compliance and begin early case assessment to control time and cost of producing redundant and irrelevant documents.



Simplify the discovery process by allowing you to upload documents quickly and begin reviewing document collection in minutes.