

NEW RELEASE ANNOUNCEMENT

Release Notes
CloudNine Review

April 2021



Demonstrating our commitment to our law firm and corporate legal clients, along with a national network of channel partners and service providers, CloudNine is excited to announce the latest version of [CloudNine Review](#).

Release Theme for CloudNine Review:

This release for CloudNine Review brings significant enhancements to the experience of over 14,000 users, worldwide. The Review platform enables self-service customers to load and export data quickly with the speed and accuracy of a secure, hosted solution. The market-leading performance and functionality combined with its comprehensive service levels and transparent pricing earned CloudNine Review the number one ranking of the most-trusted eDiscovery solution among corporate and LSP clients [[IDC's 2020 Legal Tech Buyer Survey](#)].

The new modern interface in this release fulfills many highly requested features including self-service productions, 10x faster imaging and a seamless integration with CloudNine Explore for complete, independent document production. The release delivers a significant enhancement to the user experience with simplified navigation and provides greater workflow efficiency by reducing the demand on critical hardware resources.

Enhancements Include:

Self-Service Production

This next generation of production for Review provides enhanced self-service features available to clients 24-7, to complete document productions easily and independently.

- Endorsements: unique document labels and custom endorsements
- Native: Full Native production or Natives for place holder records only
- Metadata: DAT, CSV, and XML with custom field selections
- Loadfile: OPT and LFP support
- 25,000 native records produced, per hour
- 10,000 image pages with associated natives produced, per hour

[Click to request a demo of CloudNine Review](#)

Accelerated Service Levels

The release includes a comprehensive set of basic service levels including a seamless integration with [CloudNine Explore](#)™ to enable use of the fastest eDiscovery processing engine on the market. Flexibility to leverage Self-Service Plus to add support in Production Services and consulting including:

- Field creation
- User admin
- Custom searching
- 10 GB/hr processing
- Custom reporting
- First pass repair load files
- First pass exception resolution
- Doc-to-doc navigation under 1 second

Enhanced User Experience:

Improvements to the UI and simplified navigation, the platform provides a more intuitive and informative user experience. The workflow automation has increased productivity for CloudNine Review customers and reduced the consumption of critical hardware resources.

Imaging on the Fly:

New Admin-only functionality to create images on individual records and searches.

- Option to image the current document or image a current search.
- Images can be viewed as near-native PDF in the imaging tab and can be produced as either a Tiff or PDF file on export.

Updated Tagging:

- UI updates and auto-save to Select, Multi Select, and Text fields.

Table Field Sorting:

- Limits set to standardize table sorting (preventing users from table sorting separately from the rest of the DB)

[Click to learn more about CloudNine Review](#)

Customer Support:

Visit the [CloudNine Review Knowledge Base](#) (login required) for training and support resources. If you have any questions, please contact CloudNine Customer Support:

Email: reviewsupport@cloudnine.com

Phone: 713.462.6464, ext. 11

Every day, our customers including corporations, law firms, government agencies, and legal service providers answer their most pressing eDiscovery questions using CloudNine applications. As the community evolves, our commitment to proactively listen, evaluate, and prioritize development is a constant driver to meet the needs of our users.